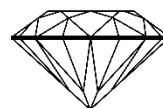


DIAMOND
FIRE & SECURITY



Quality Assurance

QUALITY POLICY STATEMENT.

Management and staff at Diamond Fire & Security Ltd are dedicated to the principle of never ending improvements in product quality, reliability & customer service excellence.

Our principal aim is to always supply to our customer's first class quality, reliable products with unrivalled levels of customer service and on site installation servicing and maintenance activities that conform exactly to stated, agreed specifications, order requirements and any other underpinning relevant statutory or regulatory requirements.

The establishment of our QMS is therefore the foundation to establish a company culture committed to continual improvement.

- Our QMS is based on the requirements of BS EN ISO 9001:2015, BAFE SP203-1 and SSAIB Criteria for registration for Fire Detection and Alarm Systems and the company is fully committed to fulfilling these and other pertinent agreed requirements. The system has been developed to enable full integration of in-house, product, industry best practice and client specific requirements.
- Our QMS provides a risk based approach to thinking, managing opportunities and mitigation of risks, including the elimination of product / service quality defects or other potential quality issues at the earliest stage possible. This in turn improves the overall efficiency of the organisation and supports with the achievement of the established quality objectives and customer satisfaction.

Top management will demonstrate leadership and commitment through the implementation of the QMS, including the formulation, monitoring and measurement of quality objectives.

This policy will be communicated to all employees and when requested, stakeholders and or interested parties.

Top management will review this policy and formulate quality objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

Signed:

Alex Brindle.
Managing Director.
25th November 2019.